

Massachusetts 2020 Mental Health National Outcome Measures (NOMS): SAMHSA Uniform Reporting System

Utilization Rates/Number of Consumers Served	U.S.	State	U.S. Rate	States
Penetration Rate per 1,000 population	8,013,396	3.59	24.58	58
Community Utilization per 1,000 population	7,801,366	3.56	23.93	58
State Hospital Utilization per 1,000 population	125,305	0.19	0.38	53
Other Psychiatric Inpatient Utilization per 1,000 population	408,959	0.12	1.47	40
Adult Employment Status	U.S.	State	U.S. Rate	States
Employed (Percent in Labor Force)*	776,983	-	47.1%	57
Employed (percent with Employment Data)**	776,983	-	23.6%	57
Adult Consumer Survey Measures	State	U.S. Rate	States	
Positive About Outcome	61.8%	79.6%	49	
Child/Family Consumer Survey Measures	State	U.S. Rate	States	
Positive About Outcome	61.8%	74.6%	45	
Readmission Rates:(Civil "non-Forensic" clients)	U.S.	State	U.S. Rate	States
State Hospital Readmissions: 30 Days	7,008	16.3%	9.2%	48
State Hospital Readmissions: 180 Days	15,085	21.2%	19.9%	49
State Hospital Readmissions: 30 Days: Adults	6,499	17.4%	9.4%	48
State Hospital Readmissions: 180 Days: Adults	13,916	22.6%	20.2%	49
State Hospital Readmissions: 30 Days: Children	509	4.8%	7.3%	16
State Hospital Readmissions: 180 Days: Children	1,169	7.1%	16.7%	19
Living Situation	U.S.	State	U.S. Rate	States
Private Residence	4,199,185	83.5%	84.7%	57
Homeless/Shelter	216,731	7.6%	4.4%	52
Jail/Correctional Facility	72,275	2.4%	1.5%	51
Adult EBP Services	U.S.	State	U.S. Rate	States
Supported Housing	70,648	-	2.3%	30
Supported Employment	66,662	-	1.9%	41
Assertive Community Treatment	66,159	7.8%	1.8%	42
Family Psychoeducation	37,853	-	3.1%	16
Dual Diagnosis Treatment	199,597	-	9.5%	24
Illness Self Management	308,378	-	19.1%	22
Medications Management	545,051	-	31.3%	21
Child/Adolescent EBP Services	U.S.	State	U.S. Rate	States
Therapeutic Foster Care	13,178	0.1%	1.7%	21
Multisystemic Therapy	31,303	-	4.1%	20
Functional Family Therapy	31,817	-	5.8%	15
Change in Social Connectedness	State	U.S. Rate	States	
Adult Improved Social Connectedness	71.9%	79.2%	46	
Child/Family Improved Social Connectedness	81.8%	88.4%	42	

*Denominator is the sum of consumers employed and unemployed.

**Denominator is the sum of consumers employed, unemployed, and not in labor force.

SAMHSA Uniform Reporting System - 2020 State Mental Health Measures

Massachusetts

Utilization	State Number	State Rate	U.S.	U.S. Rate	States
Penetration Rate per 1,000 population	24,755	3.59	8,013,396	24.58	58
Community Utilization per 1,000 population	24,508	3.56	7,801,366	23.93	58
State Hospital Utilization per 1,000 population	1,302	0.19	125,305	0.38	53
Medicaid Funding Status	-	-	5,588,185	72%	57
Employment Status (percent employed)	-	-	776,983	24%	57
State Hospital Adult Admissions	817	0.65	94,482	0.80	51
Community Adult Admissions	17,545	0.78	12,057,441	2.43	51
Percent Adults with SMI and Children with SED	19,942	81%	5,737,430	72%	58
Utilization	State Rate	U.S. Rate	States		
State Hospital LOS Discharged Adult patients (Median)	70 Days	87 Days	49		
State Hospital LOS for Adult Resident patients in facility <1 year (Median)	168 Days	107 Days	49		
Percent of Client who meet Federal SMI definition	83%	72%	55		
Adults with Co-occurring MH/SA Disorders	23%	28%	56		
Children with Co-occurring MH/SA Disorders	2%	8%	54		
Adult Consumer Survey Measures	State Rate	U.S. Rate	States		
Access to Services	79.9%	88.9%	49		
Quality/Appropriateness of Services	79.3%	90.8%	48		
Outcome from Services	61.8%	79.6%	49		
Participation in Treatment Planning	80.1%	86.9%	47		
General Satisfaction with Care	79.3%	90.1%	48		
Child/Family Consumer Survey Measures	State Rate	U.S. Rate	States		
Access to Services	84.3%	89.2%	46		
General Satisfaction with Care	66.4%	89.2%	47		
Outcome from Services	61.8%	74.6%	45		
Participation in Treatment Planning	79.4%	89.4%	46		
Cultural Sensitivity of Providers	92.1%	94.6%	43		
Consumer Living Situations	State Number	State Rate	U.S.	U.S. Rate	States
Private Residence	13,099	83.5%	4,199,185	84.7%	57
Jail/Correctional Facility	371	2.4%	72,275	1.5%	51
Homeless or Shelter	1,197	7.6%	216,731	4.4%	52
Hospital Readmissions	State Number	State Rate	U.S.	U.S. Rate	States
State Hospital Readmissions: 30 Days	73	16.3%	7,008	9.2%	48
State Hospital Readmissions: 180 Days	95	21.2%	15,085	19.9%	49
Readmission to any psychiatric hospital: 30 Days	-	-	34,681	17.7%	20
State Mental Health Finance (2020)	State Number	State Rate	U.S.	U.S. Rate	States
SMHA Expenditures for Community Mental Health*	\$790,402,423	82.9%	\$32,043,740,071	69.8%	59
State Expenditures from State Sources	\$915,401,911	96.0%	\$17,673,556,338	38.5%	56
Total SMHA Expenditures	\$953,792,704	-	\$45,901,588,603	-	59
Adult Evidence-Based Practices	State Number	State Rate	U.S.	U.S. Rate	States
Assertive Community Treatment	1,455	7.8%	66,159	1.8%	42
Supported Housing	-	-	70,648	2.3%	30
Supported Employment	-	-	66,662	1.9%	41
Family Psychoeducation	-	-	37,853	3.1%	16
Integrated Dual Diagnosis Treatment	-	-	199,597	9.5%	24
Illness Self-Management and Recovery	-	-	308,378	19.1%	22
Medications Management	-	-	545,051	31.3%	21
Child Evidence Based Practices	State Number	State Rate	U.S.	U.S. Rate	States
Therapeutic Foster Care	1	0.1%	13,178	1.7%	21
Multisystemic Therapy	-	-	31,303	4.1%	20
Functional Family Therapy	-	-	31,817	5.8%	15
Outcome	State Number	State Rate	U.S.	U.S. Rate	States
Adult Criminal Justice Contacts	57	2.7%	26,620	2.7%	32
Juvenile Justice Contacts	6	4.0%	4,542	1.2%	35
School Attendance (Improved)	60	40.5%	10,488	28.9%	22

* Includes primary prevention, evidence-based practices for early serious mental illness, and Other 24-Hour Care

Mental Health Community Services Block Grant: 2020 State Summary Report

Massachusetts

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State Revenue Expenditure Data

	Amount
FY 2020 Mental Health Block Grant Expenditures	\$13,355,873
FY 2020 SMHA Community MH Expenditures	\$790,402,423
FY 2020 Per Capita Community MH Expenditures	\$114.76
FY 2020 Community Percent of Total SMHA Spending	82.72%
FY 2020 Total SMHA Mental Health Expenditure	\$953,792,704
FY 2020 Per Capita Total SMHA Mental Health Expenditures	\$138.48

Statewide Mental Health Agency Data*

Measure	Number of Clients	Utilization Rate Per 1,000 Population
Total Clients Served by SMHA System	24,755	3.6
Clients Served in Community Settings	24,508	3.6
Clients Served in State Hospitals	1,302	0.2
Gender	Percent	Percent
Female	43.8%	3.4%
Male	56.2%	5.1%
Not Available	-	3.5%
21 to 24	5.8%	5.8%
25 to 44	33.2%	33.2%
45 to 64	39.7%	39.7%
65 to 74	8.4%	8.4%
75 and over	0.9%	0.9%
Not Available	0.0%	0.0%
Race/Ethnicity	Percent	Percent
American Indian or Alaska Native	0.3%	0.3%
Asian	2.4%	2.4%
Black or African American	14.7%	14.7%
Native Hawaiian or Other Pacific Islander	0.0%	0.0%
White	63.7%	63.7%
More Than One Race	1.6%	1.6%
Not Available	17.2%	17.2%
Employment With Known Status (Adults)	Percent	Percent
Employed	-	83.5%
Unemployed	-	5.2%
Not In Labor Force	-	-
Medicaid Funding Status of Consumers	Percent	Percent
Medicaid Only	-	-
Non-Medicaid	-	-
Both Medicaid and Other Funds	-	0.5%
Consumer Perception of Care: (Adults)	Percent	Percent
Access to Services	79.9%	84.3%
Quality/Appropriateness of Services	79.3%	66.4%
Outcome from Services	61.8%	61.8%
Participation in Treatment Planning	80.1%	79.4%
Overall Satisfaction with Care	79.3%	92.1%
Implementation of Evidence-Based Practices	Percent	Percent
Assertive Community Treatment	7.8%	2.7%
Supported Housing	-	4.0%
Supported Employment	-	40.5%
Family Psychoeducation	-	-
Integrated Dual Diagnosis Treatment	-	-
Illness Self-Management and Recovery	-	-
Medications Management	-	-
Therapeutic Foster Care	0.1%	-
Multisystemic Therapy	-	-
Functional Family Therapy	-	-
Outcome Measures Developmental	Percent	Percent
Adults Arrested this Year	2.7%	-
Youth Arrested this Year	4.0%	-
Improved School Attendance	40.5%	-
Hospital Readmissions (Civil Status Patients)	Percent	Percent
State Hospital Readmissions: 30 Days	16.3%	-
State Hospital Readmissions: 180 Days	21.2%	-
Readmission to any psychiatric hospital: 30 Days	-	-

* Based on 2020 URS data provided by US States and Territories per annual reporting guidelines.



The Community Mental Health Block Grant is administered by the Center for Mental Health Services within the Substance Abuse and Mental Health Services Administration of the US Department of Health and Human Services

Access Domain: Demographic Characteristics of Persons Served by the State Mental Health Authority, FY 2020
Massachusetts
Reporting Period: 7/1/2019 To: 6/30/2020

Demographics	Total Served				Penetration Rates			States Reporting	
	State		US		(per 1,000 population)				
	n	%	n	%	State	Northeast	US		
Total	24,755	100.0%	8,013,396	100.0%	3.6	36.6	24.6	58	
0-12	835	3.4%	1,249,365	15.6%	0.9	33.3	24.4	58	
13-17	1,270	5.1%	963,341	12.0%	3.2	66.7	47.1	58	
18-20	868	3.5%	378,464	4.7%	2.8	39.6	30.0	58	
21-24	1,435	5.8%	455,776	5.7%	3.7	36.5	26.7	58	
25-44	8,215	33.2%	2,562,474	32.0%	4.5	41.5	29.8	58	
45-64	9,828	39.7%	1,924,296	24.0%	5.4	37.4	23.6	58	
65-74	2,068	8.4%	318,939	4.0%	3.1	22.4	10.3	57	
75 and over	234	0.9%	135,263	1.7%	0.5	15.9	6.1	58	
Age Not Available	2	0.0%	25,478	0.3%	-	-	-	25	
Female	10,832	43.8%	4,165,457	52.0%	3.1	37.2	25.2	58	
Male	13,923	56.2%	3,806,212	47.5%	4.2	35.8	23.7	58	
Gender Not Available	-	-	41,727	0.5%	-	-	-	37	
American Indian/Alaskan Native	66	0.3%	144,169	1.8%	1.9	27.3	34.7	52	
Asian	602	2.4%	113,401	1.4%	1.2	9.5	5.9	56	
Black/African American	3,639	14.7%	1,406,075	17.5%	5.9	56.1	33.3	54	
Native Hawaiian/Pacific Islander	12	0.0%	20,489	0.3%	1.6	44.9	26.2	51	
White	15,774	63.7%	4,752,713	59.3%	2.8	27.6	19.2	56	
Multi-Racial	403	1.6%	217,180	2.7%	2.3	29.4	26.3	48	
Race Not Available	4,259	17.2%	1,359,369	17.0%	-	-	-	51	
Hispanic or Latino Ethnicity	1,928	7.8%	1,229,256	16.9%	2.3	41.5	21.5	51	
Not Hispanic or Latino Ethnicity	17,793	71.9%	5,515,915	75.9%	2.9	33.8	22.0	55	
Ethnicity Not Available	5,034	20.3%	518,733	7.1%	-	-	-	43	

Note:
Are Client Counts Unduplicated?

Unduplicated

Number of States with Unduplicated Counts 43

This table uses data from URS Table 2a, Table 2b and from the US Census Bureau. All denominators use US Census data from 2019

US totals are calculated uniquely for each data element based on only those states who reported clients served.

Regional groupings are based on SAMHSA's Block Grant Regions.

State Notes:
Table 2a

Age Age calculated at midpoint of reporting period. See General Notes.

Gender None

Race None

Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset.

Table 2b

Age Age calculated at midpoint of reporting period. See General Notes.

Gender None

Race None

Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset.

Access Domain: Persons Served in Community Mental Health Programs by Age and Gender, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Served in Community				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	2,104	8.6%	2,189,167	28.1%	1.6	30.5	58
Age 18-20	864	3.5%	366,512	4.7%	2.8	29.0	58
Age 21-64	19,277	78.7%	4,786,066	61.3%	4.7	25.9	58
Age 65+	2,261	9.2%	436,181	5.6%	1.9	7.7	58
Age Not Available	2	0.0%	23,440	0.3%	-	-	26
Age Total	24,508	100.0%	7,801,366	100.0%	3.6	23.9	58
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Female	10,734	43.8%	4,086,098	52.4%	3.0	24.7	58
Male	13,774	56.2%	3,675,816	47.1%	4.1	22.9	58
Gender Not Available	-	-	39,452	0.5%	-	-	36
Total	24,508	100.0%	7,801,366	100.0%	3.6	23.9	58

Note:

US totals are based on states reporting.

This table uses data from URS Table 3.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Age	Age calculated at midpoint of reporting period
Gender	None
Overall	Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset. See General Notes.

Access Domain: Persons Served in State Psychiatric Hospitals by Age and Gender, FY 2020
Massachusetts
Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Served in State Psychiatric Hospitals				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	47	3.6%	7,472	6.0%	0.0	0.2	33
Age 18-20	51	3.9%	5,035	4.0%	0.2	0.4	52
Age 21-64	1,105	84.9%	104,890	83.7%	0.3	0.6	53
Age 65+	99	7.6%	7,905	6.3%	0.1	0.1	53
Age Not Available	-	-	3	0.0%	-	-	3
Age Total	1,302	100.0%	125,305	100.0%	0.2	0.4	53
Female	430	33.0%	41,479	33.1%	0.1	0.3	53
Male	872	67.0%	83,626	66.7%	0.3	0.5	53
Gender Not Available	-	-	200	0.2%	-	-	9
Total	1,302	100.0%	125,305	100.0%	0.2	0.4	53

Notes:

US totals are based on states reporting.

This table uses data from URS Table 3.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Age Age calculated at midpoint of reporting period

Gender None

Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset. See General Notes.

Access Domain: Demographic Characteristics of Adults with SMI and Children with SED Served by the State Mental Health Authority, FY 2020
Massachusetts
Reporting Period: 7/1/2019 To: 6/30/2020

Demographics	Total Served				Penetration Rates (per 1,000 population)			States Reporting
	State		US		State	Northeast	US	
	n	%	n	%				
Total	19,942	100.0%	5,737,430	100.0%	2.9	24.0	17.3	58
0-12	295	1.5%	905,892	15.8%	0.3	18.3	17.3	58
13-17	888	4.5%	730,917	12.7%	2.2	45.9	35.1	57
18-20	713	3.6%	263,228	4.6%	2.3	26.8	20.5	57
21-24	1,171	5.9%	315,930	5.5%	3.1	25.0	18.2	58
25-44	6,835	34.3%	1,787,313	31.2%	3.7	27.6	19.4	58
45-64	8,150	40.9%	1,426,172	24.9%	4.4	26.0	17.1	58
65-74	1,705	8.5%	223,834	3.9%	2.5	14.5	7.1	56
75 and over	185	0.9%	80,189	1.4%	0.4	8.6	3.9	56
Age Not Available	-	-	3,955	0.1%	-	-	-	17
Female	8,805	44.2%	3,037,425	52.9%	2.5	25.0	18.0	58
Male	11,137	55.8%	2,687,150	46.8%	3.3	23.0	16.4	58
Gender Not Available	-	-	12,855	0.2%	-	-	-	34
American Indian/Alaskan Native	56	0.3%	92,691	1.6%	1.6	16.3	22.1	52
Asian	548	2.7%	86,072	1.5%	1.1	6.6	4.4	55
Black/African American	3,126	15.7%	1,044,715	18.2%	5.0	37.7	23.7	53
Native Hawaiian/Pacific Islander	11	0.1%	15,358	0.3%	1.5	32.4	19.0	51
White	13,409	67.2%	3,361,894	58.6%	2.4	18.0	13.4	54
Multi-Racial	324	1.6%	177,013	3.1%	1.8	24.6	19.4	48
Race Not Available	2,468	12.4%	959,687	16.7%	-	-	-	49
Hispanic or Latino Ethnicity	1,646	8.3%	1,009,157	19.0%	1.9	29.0	16.7	51
Not Hispanic or Latino Ethnicity	15,168	76.1%	3,930,960	74.1%	2.5	22.0	14.7	55
Ethnicity Not Available	3,128	15.7%	365,714	6.9%	-	-	-	43

Note:

This table uses data from URS Table 14a, Table 14b and from the US Census Bureau. All denominators use US Census data from 2019

US totals are calculated uniquely for each data element based on only those states who reported clients served.

Regional groupings are based on SAMHSA's Block Grant Regions.

State Notes:
Table 14a

Age Age calculated at midpoint of reporting period

Gender None

Race None

Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset.

Table 14b

Age Age calculated at midpoint of reporting period

Gender None

Race None

Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset.

Access Domain: Adults with SMI and Children with SED Served in Community Mental Health Programs by Age and Gender, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Served in Community				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	1,182	6.0%	1,585,185	28.9%	0.9	22.2	57
Age 18-20	710	3.6%	248,765	4.5%	2.3	19.8	56
Age 21-64	15,998	81.0%	3,360,167	61.3%	3.9	18.2	57
Age 65+	1,856	9.4%	283,618	5.2%	1.6	5.0	56
Age Not Available	-	-	3,238	0.1%	-	-	16
Age Total	19,746	100.0%	5,480,973	100.0%	2.9	16.9	57
Female	8,730	44.2%	2,925,437	53.4%	2.5	17.7	57
Male	11,016	55.8%	2,544,436	46.4%	3.3	15.9	57
Gender Not Available	-	-	11,100	0.2%	-	-	34
Total	19,746	100.0%	5,480,973	100.0%	2.9	16.9	57

Note:

US totals are based on states reporting.

This table uses data from URS Table 15a.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Age	Age calculated at midpoint of reporting period
Gender	None
Overall	Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset

Access Domain: Adults with SMI and Children with SED Served in State Psychiatric Hospitals by Age and Gender, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Served in State Psychiatric Hospitals				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	41	4.6%	5,988	6.2%	0.0	0.1	28
Age 18-20	33	3.7%	3,722	3.8%	0.1	0.3	48
Age 21-64	750	84.3%	81,222	84.0%	0.2	0.4	51
Age 65+	66	7.4%	5,801	6.0%	0.1	0.1	50
Age Not Available	-	-	2	0.0%	-	-	2
Age Total	890	100.0%	96,735	100.0%	0.1	0.3	51
Female	296	33.3%	30,627	31.7%	0.1	0.2	51
Male	594	66.7%	66,072	68.3%	0.2	0.4	51
Gender Not Available	-	-	36	0.0%	-	-	5
Total	890	100.0%	96,735	100.0%	0.1	0.3	51

Notes:

US totals are based on states reporting.

This table uses data from URS Table 15a.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Age	Age calculated at midpoint of reporting period
Gender	None
Overall	Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset

Appropriateness Domain: Percent of Adults and Children Served Who Meet the Federal Definition for SMI/SED and Percent of Adults and Children Served Who Have Co-Occurring MH/AOD Disorders, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Adults and Children who meet the Federal Definition of SMI/SED	State	US Average	US Median	States Reporting
Percent of Adults served through the SMHA who meet the Federal definition for SMI	82.8%	71.6%	77.0%	55
Percent of Children served through the SMHA who meet the Federal definition for SED	56.2%	71.1%	75.0%	55

Co-occurring MH and Substance Abuse Consumers	State	US Average	US Median	States Reporting
Percent of Adults served through the SMHA who had a co-occurring MH and AOD disorder	22.8%	28.0%	25.0%	56
Percent of Children served through the SMHA who had a co-occurring MH and AOD disorder	2.3%	8.1%	3.0%	55
Percent of Adults served through the SMHA who met the Federal definitions of SMI who also have a substance abuse diagnosis	22.8%	27.4%	24.5%	54
Percent of Children served through the SMHA who met the Federal definitions of SED who also have a substance abuse diagnosis	3.2%	9.6%	3.0%	54

Note

This table uses data from URS Table 12.

How are the number of clients with co-occurring disorders counted and calculated?

See General Notes

State Notes

None

ACCESS DOMAIN: Persons Served by SMHA System through Medicaid and Other Funding Sources by Race, Gender, and Ethnicity, FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	State							US Averages							States Reporting	
	Number Served			% Served			Number Served			% Served						
	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Total Served with Known Funding Status	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Total Served with Known Funding Status	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other		
Female	-	-	-	-	-	-	-	2,463,327	1,077,711	505,036	4,046,074	61%	27%	12%	56	
Male	-	-	-	-	-	-	-	2,124,444	1,064,218	482,257	3,670,919	58%	29%	13%	56	
Gender Not Available	-	-	-	-	-	-	-	11,635	22,580	1,486	35,701	33%	63%	4%	35	
Total	-	-	-	-	-	-	-	4,599,406	2,164,509	988,779	7,752,694	59%	28%	13%	56	
American Indian or Alaska Native	-	-	-	-	-	-	-	99,608	23,612	18,235	141,455	70%	17%	13%	51	
Asian	-	-	-	-	-	-	-	66,719	27,148	13,698	107,565	62%	25%	13%	54	
Black or African American	-	-	-	-	-	-	-	789,858	380,512	189,234	1,359,604	58%	28%	14%	52	
Native Hawaiian or Other Pacific Islander	-	-	-	-	-	-	-	10,669	4,515	4,037	19,221	56%	23%	21%	49	
White	-	-	-	-	-	-	-	2,682,757	1,368,468	556,354	4,607,579	58%	30%	12%	54	
More Than One Race	-	-	-	-	-	-	-	114,879	63,333	34,947	213,159	54%	30%	16%	46	
Race Not Available	-	-	-	-	-	-	-	834,916	296,921	172,274	1,304,111	64%	23%	13%	49	
Total	-	-	-	-	-	-	-	4,599,406	2,164,509	988,779	7,752,694	59%	28%	13%	56	
Hispanic or Latino	-	-	-	-	-	-	-	693,741	294,182	204,204	1,192,127	58%	25%	17%	50	
Not Hispanic or Latino	-	-	-	-	-	-	-	3,009,937	1,635,495	696,061	5,341,493	56%	31%	13%	54	
Ethnicity Not Available	-	-	-	-	-	-	-	252,687	146,693	70,965	470,345	54%	31%	15%	40	
Total	-	-	-	-	-	-	-	3,956,365	2,076,370	971,230	7,003,965	56%	30%	14%	54	

Note:

This table uses data from URS tables 5a and 5b.

Type of Medicaid Data Reported

State Notes

5a Race None

5a Gender None

5a Overall The MA DMH is not the state Medicaid agency and does not presently have access to Medicaid data to complete this table.

5b Overall The MA DMH is not the state Medicaid agency and does not presently have access to Medicaid data to complete this table.

APPROPRIATENESS DOMAIN: NUMBER OF ADMISSIONS DURING THE YEAR TO STATE HOSPITAL INPATIENT AND COMMUNITY-BASED PROGRAMS, FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Setting	Demographic	State			US			Admission Rate		States Reporting
		Admissions During Year	Total Served At Start of Year	Total Served During Year	Admissions During Year	Total Served At Start of Year	Total Served During Year	State	US	
State Psychiatric Hospitals	Total	846	597	1,302	101,901	40,180	124,957	0.65	0.82	51
	Children	29	19	47	7,410	1,407	7,315	0.62	1.01	29
	Adults	817	578	1,255	94,482	38,756	117,636	0.65	0.80	51
	Age NA	-	-	-	9	17	-	-	-	1
Other Inpatient	Total	570	117	812	411,756	50,612	381,371	0.70	1.08	36
	Children	-	-	-	57,707	4,588	50,049	-	1.15	31
	Adults	570	117	812	353,599	45,801	329,867	0.70	1.07	36
	Age NA	-	-	-	450	223	129	-	3.49	7
Residential Treatment Centers	Total	66	69	131	39,150	16,069	50,133	0.50	0.78	35
	Children	65	60	121	11,615	5,185	12,691	0.54	0.92	34
	Adults	1	9	10	27,533	10,883	37,287	0.10	0.74	28
	Age NA	-	-	-	2	1	2	-	1.00	2
Community Programs	Total	19,845	20,618	24,508	21,703,308	3,908,937	6,880,155	0.81	3.15	51
	Children	2,300	1,192	2,104	9,619,103	1,047,521	1,918,288	1.09	5.01	51
	Adults	17,545	19,426	22,402	12,057,441	2,838,566	4,954,989	0.78	2.43	51
	Age NA	-	-	2	26,764	22,850	5,727	-	4.67	16

Note:

Admission Rate= number of admissions divided by total served during the year

US Admissions During Year uses data from states reporting data only. States are only included in "US Total Served" if they also reported data on admissions.

US Total Served During Year is calculated using data in URS Table 3.

This table uses data from URS Table 3 and 6.

Table 3 State Notes:

Age Age calculated at midpoint of reporting period
 Overall Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset. See General Notes.
 Gender None

Table 6 State Notes:

Hospital None
 Other Inpatient None
 Residential None
 Community See General Notes.
 Overall None

Setting	Demographic	State						US						States	
		Length of Stay (Days)				Length of Stay (Days)				Length of Stay (Days)					
		Discharged Clients		Resident Clients in Facility 1 year or less		Resident Clients in Facility more than 1 year		Discharged Clients		Resident Clients in Facility 1 year or less		Resident Clients in Facility more than 1 year			
		Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Reporting	
State Hospitals	All	216	78	170	169	1,158	725	160	71	99	81	1,707	862	16	
	Children	269	222	188	189	478	438	88	75	86	77	611	561	24	
	Adults	214	70	168	168	1,171	739	228	87	126	107	1,757	1,013	50	
	Age NA	-	-	-	-	-	-	37	5	-	-	2,191	1,807	-	
Other Inpatient	All	70	25	51	27	1,263	771	54	39	66	50	696	580	9	
	Children	-	-	-	-	-	-	39	32	47	38	423	391	23	
	Adults	70	25	51	27	1,263	771	71	40	62	46	790	576	32	
	Age NA	-	-	-	-	-	-	15	13	269	269	-	-	1	
Residential Treatment Centers	All	293	275	208	240	483	406	217	124	142	144	721	669	4	
	Children	292	275	208	240	478	406	165	128	135	128	660	615	26	
	Adults	300	275	208	211	544	486	296	259	149	137	968	824	22	
	Age NA	-	-	-	-	-	-	109	109	94	94	441	387	1	

Note:

Resident clients are clients who were receiving services in inpatient settings at the end of the reporting period.

This table uses data from URS Table 6.

Table 6 State Notes:

Hospital	None
Other Inpatient	None
Residential	None
Community	See General Notes.
Overall	None

APPROPRIATENESS DOMAIN: Living Situation of Consumers Served by State Mental Health Agency Systems, FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Age Group	Setting	State			US			States Reporting
		Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
All Persons Served	Private Residence	13,099	52.9%	83.5%	4,199,185	57.3%	84.7%	57
	Foster Home	-	-	-	61,475	0.8%	1.2%	48
	Residential Care	822	3.3%	5.2%	173,289	2.4%	3.5%	52
	Crisis Residence	-	-	-	8,543	0.1%	0.2%	29
	Residential Treatment Center	-	-	-	9,138	0.1%	0.2%	35
	Institutional Setting	123	0.5%	0.8%	90,396	1.2%	1.8%	51
	Jail (Correctional Facility)	371	1.5%	2.4%	72,275	1.0%	1.5%	51
	Homeless (Shelter)	1,197	4.8%	7.6%	216,731	3.0%	4.4%	52
	Other	84	0.3%	0.5%	125,713	1.7%	2.5%	42
	Not Available	9,059	36.6%	-	2,377,989	32.4%	-	51
	Total	24,755	100.0%	100.0%	7,334,734	100.0%	100.0%	57
Children under age 18	Private Residence	1,652	78.5%	99.8%	1,242,259	61.0%	92.0%	56
	Foster Home	-	-	-	46,357	2.3%	3.4%	47
	Residential Care	-	-	-	16,035	0.8%	1.2%	42
	Crisis Residence	-	-	-	1,539	0.1%	0.1%	26
	Residential Treatment Center	-	-	-	5,600	0.3%	0.4%	31
	Institutional Setting	-	-	-	6,974	0.3%	0.5%	44
	Jail (Correctional Facility)	1	0.0%	0.1%	5,227	0.3%	0.4%	45
	Homeless (Shelter)	2	0.1%	0.1%	7,719	0.4%	0.6%	49
	Other	-	-	-	17,890	0.9%	1.3%	39
	Not Available	450	21.4%	-	685,914	33.7%	-	47
	Total	2,105	100.0%	100.0%	2,035,514	100.0%	100.0%	57
Adults age 18 and older	Private Residence	11,447	50.5%	81.5%	2,953,698	56.2%	82.0%	57
	Foster Home	-	-	-	15,056	0.3%	0.4%	45
	Residential Care	822	3.6%	5.9%	157,103	3.0%	4.4%	52
	Crisis Residence	-	-	-	6,949	0.1%	0.2%	28
	Residential Treatment Center	-	-	-	3,538	0.1%	0.1%	24
	Institutional Setting	123	0.5%	0.9%	82,906	1.6%	2.3%	51
	Jail (Correctional Facility)	370	1.6%	2.6%	66,979	1.3%	1.9%	51
	Homeless (Shelter)	1,195	5.3%	8.5%	208,974	4.0%	5.8%	52
	Other	84	0.4%	0.6%	107,690	2.0%	3.0%	42
	Not Available	8,607	38.0%	-	1,654,263	31.5%	-	50
	Total	22,648	100.0%	100.0%	5,257,156	100.0%	100.0%	57

This table uses data from URS Table 15.

State Notes:

Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset. Age calculated at midpoint of reporting period

APPROPRIATENESS DOMAIN: Persons Who were Homeless by Age, Gender, Race, and Ethnicity, FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Homeless or Living in Shelters				Percent of Total with Known Living Situation		States Reporting
	State		US		State	US	
	N	%	N	%	%	%	
Age 0 to 17	2	0.2%	7,719	3.6%	0.1%	0.6%	49
Age 18 to 64	1,112	92.9%	203,079	93.7%	8.9%	6.1%	52
Age 65+	83	6.9%	5,895	2.7%	5.6%	2.2%	49
Age Not Available	-	-	38	0.0%	-	0.9%	9
Age Total	1,197	100.0%	216,731	100.0%	7.6%	4.4%	52
Female	459	38.3%	85,801	39.6%	6.7%	3.3%	52
Male	738	61.7%	130,307	60.1%	8.4%	5.5%	51
Gender Not Available	-	-	623	0.3%	-	9.9%	20
Gender Total	1,197	100.0%	216,731	100.0%	7.6%	4.4%	52
American Indian or Alaska Native	2	0.2%	5,474	2.5%	4.8%	6.3%	47
Asian	23	1.9%	2,015	0.9%	5.6%	2.7%	45
Black or African American	305	25.5%	64,744	29.9%	13.4%	7.0%	49
Native Hawaiian or Other Pacific Islander	-	-	724	0.3%	-	6.5%	38
White	706	59.0%	110,460	51.0%	6.7%	3.7%	48
More Than One Race	7	0.6%	7,206	3.3%	2.6%	3.7%	47
Race Not Available	154	12.9%	26,108	12.0%	7.4%	3.9%	46
Race Total	1,197	100.0%	216,731	100.0%	7.6%	4.4%	52
Hispanic or Latino	129	10.8%	33,727	15.6%	10.0%	3.9%	50
Not Hispanic or Latino	872	72.8%	169,623	78.3%	7.3%	4.5%	50
Not Available	196	16.4%	13,381	6.2%	8.0%	4.2%	43
Ethnicity Total	1,197	100.0%	216,731	100.0%	7.6%	4.4%	52

Note:

US totals are based on states reporting.

This table uses data from URS Table 15.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Populated by NRI using Massachusetts 2020 MH CLD-BCI dataset. Age calculated at midpoint of reporting period

Appropriateness Domain: Evidence-Based Practices Reported by SMHAs, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Adult EBP Services	State		US		Penetration Rate: % of Consumers Receiving EBP/Estimated SMI		Measuring Fidelity		States Reporting
	EBP N	SMI N	EBP N	SMI N	State	US Average	State	US	
Supported Housing	-	-	70,648	3,854,379	-	2.3%	-	8	30
Supported Employment	-	-	66,662	3,854,379	-	1.9%	-	20	41
Assertive Community Treatment	1,455	18,759	66,159	3,854,379	7.8%	1.8%	Yes	24	42
Family Psychoeducation	-	-	37,873	3,854,379	-	3.1%	-	3	16
Dual Diagnosis Treatment	-	-	199,597	3,854,379	-	9.5%	-	8	24
Illness Self Management	-	-	308,378	3,854,379	-	19.1%	-	4	22
Medication Management	-	-	545,051	3,854,379	-	31.3%	-	1	21

Child/Adolescent EBP Services	State		US		Penetration Rate: % of Consumers Receiving EBP/Estimated SED		Measuring Fidelity		States Reporting
	EBP N	SED N	EBP N	SED N	State	US Average	State	US	
Therapeutic Foster Care	1	1,183	13,178	1,312,014	0.1%	1.7%	No	4	21
Multi-Systemic Therapy	-	-	31,303	1,312,014	-	4.1%	-	8	20
Family Functional Therapy	-	-	31,817	1,312,014	-	5.8%	-	6	15

Note:

US totals are based on states reporting.

This table uses data from URS Tables 16 and 17.

US averages are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Table 16: See General Notes

Table 17: See General Notes

Appropriateness Domain: Adults with SMI and Children with SED Receiving Evidence-Based Services for First Episode Psychosis (FEP), 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Number of coordinated specialty care programs: 10

Admissions to Coordinated Specialty Care (CSC)-FEP Service During the Year

	State		US		States Reporting
	N	%	N	%	
Adult CSC-FEP Admissions	260	90.9%	15,544	62.7%	45
Children/Adolescent CSC-FEP Admissions	26	9.1%	9,228	37.3%	41
Total CSC-FEP Admissions	286	100.0%	24,772	100.0%	46
Total Programs Reporting Number of Admissions	10	100.0%	287	88.0%	47
Average Admissions per Program	28.6	-	76.0	-	46

Clients Currently Receiving CSC-FEP Services

	State				US	States Reporting
	N	%	N	%		
Adults Receiving CSC-FEP Services	274	92.9%	15,470	85.8%	45	
Children/Adolescents Receiving CSC-FEP Services	21	7.1%	2,557	14.2%	43	
Total Receiving CSC-FEP Services	295	100.0%	18,027	100.0%	46	
Total Programs Reporting Number of Clients Receiving Services	10	100.0%	292	89.6%	47	
Average Number of Clients Services per Program	29.5	-	55.3	-	46	

CSC-FEP Fidelity and Training

	State		US		States Reporting
	N	%	N	%	
Number of Programs Measuring Fidelity	10	100.0%	177	54.3%	46
Number of Programs with Staff Training Specifically in CSC EBP	10	100.0%	275	84.4%	41

Clients Served by Programs With and Without CSC-FEP Fidelity

	State			US			States Reporting
	Number of Programs	Clients Served	Average Number of Clients Served Per Program	Number of Programs	Clients Served	Average Number of Clients Served Per Program	
Programs with Fidelity	10	295	29.50	177	11,736	66.31	34
Programs without Fidelity	-	-	-	149	6,291	42.22	19

Note: This table use data from URS Table 16a.

Outcomes Domain: Employment Status of Adult Mental Health Consumers Served in the Community by Age and Gender, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographics	State				Employed as Percent of those in Labor Force		Employed as Percent of Known Employment Status		States Reporting
	Employed	Unemployed	In Labor Force*	With Known Employment Status**	State	US	State	US	
Age 18 to 20	-	-	-	-	-	50%	-	22.3%	56
Age 21 to 64	-	-	-	-	-	47%	-	25.0%	57
Age 65 and over	-	-	-	-	-	40%	-	10.9%	57
Age Not Available	-	-	-	-	-	41%	-	13.7%	8
Age TOTAL	-	-	-	-	-	47%	-	23.6%	57
Female	-	-	-	-	-	50%	-	24.7%	57
Male	-	-	-	-	-	44%	-	22.3%	57
Gender Not Available	-	-	-	-	-	49%	-	28.8%	30
Gender TOTAL	-	-	-	-	-	47%	-	23.6%	57

What populations are reported?

Number of States Reporting All Clients:

44

Number of States Reporting Some Clients:

13

When is Employment Status Measured?	At Admission	At Discharge	Monthly	Quarterly	Other
MA	-	-	-	-	-
US	36	25	3	7	25

Note:

*In Labor Force is the sum of consumers employed and unemployed.

**With Known Employment Status is the sum of consumer employed, unemployed and not in labor force.

Consumers employed as a % of those in labor force uses adults employed and unemployed as the denominator.

Consumers employed as % of known employment status uses the sum of persons employed, unemployed and not in labor force as the denominator.

This table uses data from URS Table 4.

State Notes:

Age	None
Gender	None
Overall	See General Notes.

Outcomes Domain: Employment Status of Adult Mental Health Consumers Served in the Community by Diagnosis, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Diagnosis	State				Employed as a % of Labor Force		Employed as % of Known Employment Status		% of Consumers with Dx		States Reporting
	Employed	Unemployed	In Labor Force*	With Known Employment Status**	State	US	State	US	State	US	
Schizophrenia and Related Disorders	-	-	-	-	-	30.2%	-	9.9%	-	13.9%	52
Bipolar and Mood Disorders	-	-	-	-	-	47.4%	-	24.3%	-	40.1%	52
Other Psychoses	-	-	-	-	-	31.2%	-	13.3%	-	2.2%	51
All other Diagnoses	-	-	-	-	-	52.5%	-	28.6%	-	36.9%	52
No Diagnosis and Deferred Diagnosis	-	-	-	-	-	49.3%	-	27.0%	-	6.8%	42
TOTAL	-	-	-	-	-	47.7%	-	23.8%	-	100.0%	52

Note:

*In Labor Force is the sum of consumers employed and unemployed.

**With Known Employment Status is the sum of consumer employed, unemployed and not in labor force.

Consumers employed as a % of those in labor force uses adults employed and unemployed as the denominator.

Consumers employed as % of known employment status uses the sum of persons employed, unemployed and not in labor force as the denominator.

This table uses data for URS Table 4a.

State Notes:

See General Notes.

CONSUMER SURVEY RESULTS, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Indicators	Children: State	Children: U.S. Average	States Reporting	Adults: State	Adults: U.S. Average	States Reporting
Reporting Positively About Access	84.3%	89.2%	46	79.9%	88.9%	49
Reporting Positively About Quality and Appropriateness				79.3%	90.8%	48
Reporting Positively About Outcomes	61.8%	74.6%	45	61.8%	79.6%	49
Reporting on Participation in Treatment Planning	79.4%	89.4%	46	80.1%	86.9%	47
Family Members Reporting High Cultural Sensitivity of Staff	92.1%	94.6%	43			
Reporting positively about General Satisfaction with Services	66.4%	89.2%	47	79.3%	90.1%	48

Note: U.S. Average Children & Adult rates are calculated only for states that used a version of the MHSIP Consumer Survey

This table uses data from URS Table 11.

Children/Family	State	U.S.
Type of Survey Used	YSS-F	YSS-F=37

Type of Adult Consumer Survey Used	28-Item MHSIP	Other MHSIP	Other Survey
State	Yes	-	-
U.S.	31	16	4

Sample Size & Response Rate	Children: State	Children: U.S.	States Reporting	Adults: State	Adults: U.S. Average	States Reporting
Response Rate	35.0%	99.6%	35	34.5%	44.3%	35
Number of Surveys Attempted (send out)	712	165,134	36	8,307	229,432	34
Number of Surveys Contacts Made	628	109,930	35	6,276	172,014	35
Complete Surveys	222	42,210	40	2,165	84,692	40

Populations covered in survey	Children: State	Children: U.S.	Adults: State	Adults: U.S.
All Consumers	Yes	6	-	4
Sample	-	41	Yes	44

Sample Approach	Children: State	Children: U.S.	Adults: State	Adults: U.S.
Random Sample	-	8	-	8
Stratified Sample	-	14	Yes	15
Convenience Sample	-	17	-	18
Other Sample	-	2	-	3

Who is Sampled?	Children: State	Children: U.S.	Adults: State	Adults: U.S.
Current Clients	Yes	44	Yes	48
Former Clients	-	15	-	21

Populations included in sample: (e.g., all adults, only adults with SMI, etc.)	Children: State	Children: U.S.	Adults: State	Adults: U.S.
All Children or Adults Served	-	26	-	27
SMI Adults or SED Children	-	19	-	20
Persons Covered by Medicaid	-	13	-	11
Other	See General Notes	4	See General Notes	5

State Notes:

Two adult consumer populations were surveyed in 2020. A stratified random sample was used for the ACCS client population and a census was used for PACT client population. Reported results include all adult consumers surveyed.

OUTCOMES DOMAIN: Consumer Survey Results, by Race/Ethnicity FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Race/Ethnicity	Family of Children Survey Indicators: Reporting Positively About...														States	
	Access		General Satisfaction with Services		Outcomes		Participation In Tx Planning		Cultural Sensitivity of Staff		Social Connectedness		Improved Functioning			
	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average		
American Indian or Alaska Native	100%	80%	100%	84%	100%	71%	100%	85%	100%	91%	100%	84%	100%	69%	28	
Asian	67%	87%	71%	90%	86%	71%	83%	90%	86%	94%	100%	85%	75%	72%	22	
Black or African American	88%	92%	89%	92%	78%	78%	89%	93%	100%	96%	100%	88%	67%	70%	30	
Native Hawaiian or Other Pacific Islander	-	87%	-	89%	-	76%	-	89%	-	89%	-	88%	-	75%	18	
White	85%	89%	63%	89%	59%	76%	79%	92%	93%	95%	81%	89%	54%	72%	34	
Hispanic or Latino	93%	90%	70%	91%	70%	76%	83%	90%	90%	95%	76%	89%	67%	75%	26	
More Than One Race	80%	89%	67%	91%	58%	74%	73%	90%	91%	96%	75%	88%	67%	73%	24	
Not Available	87%	88%	74%	88%	69%	73%	81%	89%	88%	94%	76%	88%	58%	73%	34	

Race/Ethnicity	Adult Consumer Survey Indicators: Reporting Positively About...														States	
	Access		Quality & Appropriateness		Outcomes		Participation In Tx Planning		General Satisfaction		Social Connectedness		Improved Functioning			
	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average		
American Indian or Alaska Native	84%	85%	81%	89%	61%	73%	66%	83%	71%	88%	77%	71%	71%	74%	33	
Asian	91%	90%	80%	91%	67%	74%	85%	85%	83%	91%	87%	75%	69%	73%	32	
Black or African American	84%	91%	80%	94%	71%	83%	82%	90%	80%	93%	78%	75%	69%	75%	34	
Native Hawaiian or Other Pacific Islander	100%	90%	100%	91%	50%	83%	100%	83%	100%	90%	100%	78%	50%	82%	24	
White	80%	89%	80%	92%	61%	77%	82%	88%	81%	91%	71%	71%	62%	73%	36	
Hispanic or Latino	82%	89%	82%	90%	63%	78%	82%	88%	79%	91%	79%	75%	65%	76%	26	
More Than One Race	70%	89%	77%	91%	60%	76%	66%	85%	68%	91%	63%	73%	56%	75%	27	
Not Available	78%	87%	76%	89%	60%	73%	77%	85%	78%	89%	74%	73%	63%	72%	36	

Notes:

This table uses data from URS Table 11a.

State Notes:

None

Outcomes Domain: Change in Social Connectedness and Functioning, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Indicators	Children				Adults			
	State	US Average	US Median	States Reporting	State	US Average	US Median	States Reporting
Percent Reporting Improved Social Connectedness from Services	81.8%	88.4%	87.3%	42	71.9%	79.2%	72.9%	46
Percent Reporting Improved Functioning from Services	56.9%	75.3%	70.2%	42	62.7%	80.4%	73.2%	46

Note:

This table uses data from URS Table 9.

US State Averages and Medians are calculated only with states which used the recommended Social Connectedness and Functioning questions.

Adult Social Connectedness and Functioning Measures	State	US
Did you use the recommended new Social Connectedness Questions?	Yes	43
Did you use the recommended new Functioning Domain Questions?	Yes	44
Did you collect these as part of your MHSIP Adult Consumer Survey?	Yes	43

Children/Family Social Connectedness and Functioning Measures	State	US
Did you use the recommended new Social Connectedness Questions?	Yes	40
Did you use the recommended new Functioning Domain Questions?	Yes	41
Did you collect these as part of your YSS-F Survey?	Yes	40

State Notes:

None

OUTCOMES DOMAIN: Civil (Non Forensic) & Forensic Patients Readmission within 30 Days by Age, Gender, and Race, FY 2020
STATE: Massachusetts
Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Readmissions within 30 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients								Readmissions within 30 days to state psychiatric hospitals: Forensic Patients							
	State			US			States Reporting	State			US			States Reporting		
	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%		Readmissions N	Discharges N	%	Readmissions N	Discharges N	%			
Age 0 to 12	0	1	0.0%	119	1,752	6.8%	12	0	0	-	1	74	1.4%	1		
Age 13 to 17	2	41	4.9%	390	5,233	7.5%	16	0	2	0.0%	32	556	5.8%	7		
Age 18 to 20	1	17	5.9%	449	4,399	10.2%	27	2	31	6.5%	23	883	2.6%	10		
Age 21 to 64	67	353	19.0%	5,644	61,278	9.2%	42	43	630	6.8%	920	23,728	3.9%	40		
Age 65 to 74	3	34	8.8%	330	2,534	13.0%	34	2	19	10.5%	69	930	7.4%	18		
Age 75 and over	0	3	0.0%	76	779	9.8%	15	0	11	0.0%	11	211	5.2%	5		
Age Not Available	0	0	-	-	11	-	0	0	0	-	-	2	-	0		
Age Total	73	449	16.3%	7,008	75,986	9.2%	48	47	693	6.8%	1,056	26,384	4.0%	42		
Female	23	166	13.9%	2,864	30,203	9.5%	42	27	233	11.6%	284	5,656	5.0%	24		
Male	50	283	17.7%	4,143	45,758	9.1%	44	20	460	4.3%	772	20,717	3.7%	40		
Gender Not Available	0	0	-	1	25	4.0%	1	0	0	-	-	11	-	0		
Gender Total	73	449	16.3%	7,008	75,986	9.2%	48	47	693	6.8%	1,056	26,384	4.0%	42		
American Indian or Alaska Native	0	0	-	153	1,472	10.4%	13	0	1	0.0%	10	357	2.8%	5		
Asian	1	13	7.7%	130	1,079	12.0%	20	1	11	9.1%	17	496	3.4%	9		
Black or African American	12	80	15.0%	1,410	17,456	8.1%	35	14	193	7.3%	383	9,387	4.1%	32		
Native Hawaiian or Other Pacific Islander	0	0	-	35	325	10.8%	6	0	0	-	4	96	4.2%	4		
White	53	302	17.5%	4,529	49,527	9.1%	44	27	408	6.6%	505	12,720	4.0%	35		
More Than One Race	2	11	18.2%	194	1,886	10.3%	20	1	12	8.3%	17	568	3.0%	11		
Race Not Available	5	43	11.6%	557	4,241	13.1%	20	4	68	5.9%	120	2,760	4.3%	18		
Race Total	73	449	16.3%	7,008	75,986	9.2%	48	47	693	6.8%	1,056	26,384	4.0%	42		
Hispanic or Latino	4	30	13.3%	704	8,387	8.4%	24	4	85	4.7%	233	3,731	6.2%	16		
Not Hispanic or Latino	62	360	17.2%	6,083	63,800	9.5%	45	31	510	6.1%	777	21,040	3.7%	39		
Not Available	7	59	11.9%	221	3,799	5.8%	17	12	98	12.2%	46	1,613	2.9%	12		
Ethnicity Total	73	449	16.3%	7,008	75,986	9.2%	48	47	693	6.8%	1,056	26,384	4.0%	42		

Forensics included in "non forensic" data? No

Note:

US totals are based on states reporting.

This table uses data from URS Tables 20a and 20b.

State Notes:

Populated by NRI using Massachusetts 2020 MH-CLD SHR dataset.

OUTCOMES DOMAIN: Civil (Non Forensic) & Forensic Patients Readmission within 180 Days by Age, Gender, and Race, FY 2020

STATE: Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Demographic	Readmissions within 180 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients								Readmissions within 180 days to state psychiatric hospitals: Forensic Patients							
	State			US				States Reporting	State			US				
	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	States Reporting			
Age 0 to 12	0	1	0.0%	274	1,752	15.6%	14	0	0	-	1	74	1.4%	1		
Age 13 to 17	3	41	7.3%	895	5,233	17.1%	19	0	2	-	64	556	11.5%	7		
Age 18 to 20	1	17	5.9%	861	4,399	19.6%	31	3	31	9.7%	65	883	7.4%	24		
Age 21 to 64	88	353	24.9%	12,444	61,278	20.3%	49	83	630	13.2%	2,408	23,728	10.1%	45		
Age 65 to 74	3	34	8.8%	509	2,534	20.1%	38	2	19	10.5%	127	930	13.7%	28		
Age 75 and over	0	3	0.0%	102	779	13.1%	18	2	11	18.2%	19	211	9.0%	11		
Age Not Available	0	0	-	-	11	-		0	0	-	-	2	-			
Age Total	95	449	21.2%	15,085	75,986	19.9%	49	90	693	13.0%	2,684	26,384	10.2%	47		
Female	33	166	19.9%	6,022	30,203	19.9%	47	44	233	18.9%	616	5,656	10.9%	38		
Male	62	283	21.9%	9,060	45,758	19.8%	49	46	460	10.0%	2,068	20,717	10.0%	46		
Gender Not Available	0	0	-	3	25	12.0%	1	0	0	-	-	11	-			
Gender Total	95	449	21.2%	15,085	75,986	19.9%	49	90	693	13.0%	2,684	26,384	10.2%	47		
American Indian or Alaska Native	0	0	-	356	1,472	24.2%	21	0	1	-	31	357	8.7%	16		
Asian	1	13	7.7%	291	1,079	27.0%	28	1	11	9.1%	52	496	10.5%	18		
Black or African American	16	80	20.0%	3,370	17,456	19.3%	41	29	193	15.0%	994	9,387	10.6%	38		
Native Hawaiian or Other Pacific Islander	0	0	-	199	325	61.2%	8	0	0	-	12	96	12.5%	4		
White	71	302	23.5%	9,647	49,527	19.5%	47	53	408	13.0%	1,277	12,720	10.0%	44		
More Than One Race	2	11	18.2%	359	1,886	19.0%	25	2	12	16.7%	60	568	10.6%	14		
Race Not Available	5	43	11.6%	863	4,241	20.3%	29	5	68	7.4%	258	2,760	9.3%	22		
Race Total	95	449	21.2%	15,085	75,986	19.9%	49	90	693	13.0%	2,684	26,384	10.2%	47		
Hispanic or Latino	6	30	20.0%	1,512	8,387	18.0%	36	15	85	17.6%	441	3,731	11.8%	23		
Not Hispanic or Latino	82	360	22.8%	12,990	63,800	20.4%	46	60	510	11.8%	2,117	21,040	10.1%	43		
Not Available	7	59	11.9%	583	3,799	15.3%	24	15	98	15.3%	126	1,613	7.8%	17		
Ethnicity Total	95	449	21.2%	15,085	75,986	19.9%	49	90	693	13.0%	2,684	26,384	10.2%	47		

Forensics included in "non forensic" data? No

Note:

US totals are based on states reporting.

This table uses data from URS Tables 20a and 20b.

State Notes:

Populated by NRI using Massachusetts 2020 MH-CLD SHR dataset.

Structure Domain: SMHA Expenditure for Early Serious Mental Illness and First Episode Psychosis, 2020

Massachusetts

Reporting Period 7/1/2019 To: 6/30/2020

Activity	State								US							
	MHBG		Other Funds		State Funds		Total		MHBG		Other Funds		State Funds		Total	
	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
CSC-Evidence-Based Practices for First Episode Psychosis	\$1,453,098	100.0%	\$0	0.0%	\$0	0.0%	\$1,453,098	100%	\$63,948,992	79.2%	\$4,342,422	1.3%	\$12,426,479	15.4%	\$80,717,893	100%
Training for CSC Practices	\$0	-	\$0	-	\$0	-	\$0	-	\$2,784,946	85.2%	\$86,291	0.7%	\$398,342	12.2%	\$3,269,579	100%
Planning for CSC Practices	\$0	-	\$0	-	\$0	-	\$0	-	\$618,403	63.5%	\$56,517	1.5%	\$299,052	30.7%	\$973,972	100%
Other Early Serious Mental Illnesses program (other than FEP or partial CSC programs)	\$0	-	\$0	-	\$0	-	\$0	-	\$5,407,541	97.8%	\$96,351	0.4%	\$25,000	0.5%	\$5,528,892	100%
Training for ESMI	\$0	-	\$0	-	\$0	-	\$0	-	\$730,894	93.5%	\$26,106	0.8%	\$25,000	3.2%	\$782,000	100%
Planning for ESMI	\$0	-	\$0	-	\$0	-	\$0	-	\$848,298	94.3%	\$25,909	0.7%	\$25,000	2.8%	\$899,207	100%

Note: This table use data from URS Table 7a.

* Other Funds include Medicaid, Other Federal funds, local funds, and other funds from table 7a.

State Notes:

None

STRUCTURE DOMAIN: State Mental Health Agency Controlled Expenditures for Mental Health, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

	Expenditures: State	Percent of Total Expenditures: State	Expenditures: U.S.	Percent of Total Expenditures: U.S.	States Reporting
State Hospitals-Inpatient	\$133,478,364	14%	\$12,020,465,152	26%	55
Other 24-Hour Care	\$188,543,820	20%	\$5,901,357,290	13%	47
Ambulatory/Community	\$600,405,505	63%	\$25,997,107,370	57%	59
EBPs for Early Serious Mental Illness	\$1,453,098	0%	\$93,605,917	0%	59
Primary Prevention	-	0%	\$51,669,494	0%	14
Other Psychiatric Inpatient Care	-	0%	\$637,559,033	1%	16
Administration	\$29,911,917	3%	\$1,199,824,347	3%	55
Total	\$953,792,704	100%	\$45,901,588,603	100%	59

Note:

This table uses data from URS Table 7

State Notes:

See General Notes.

STRUCTURE DOMAIN: State Mental Health Agency Controlled Expenditures by Funding Sources, 2020
Massachusetts
Reporting Period: 7/1/2019 To: 6/30/2020

Funding Source	Ambulatory/Community			State Hospital		
	State	Percent Total (State)	Percent Total (US)	State	Percent Total (State)	Percent Total (US)
Mental Health Block Grant	\$13,126,967	1.7%	1.8%	-	-	-
Medicaid (Federal, State, and Local)	-	-	63.2%	-	-	16.1%
Other Federal Funds (e.g., ACF (TANF), CDC, CMS (Medicare), SAMHSA, etc.)	\$1,748,764	0.2%	2.6%	-	-	2.5%
State Funds	\$755,933,592	95.6%	23.7%	\$132,155,074	99.0%	76.3%
Local Funds (excluding local Medicaid)	-	-	6.2%	-	-	1.7%
Other	\$19,593,100	2.5%	2.5%	\$1,323,290	1.0%	3.4%
Total	\$790,402,423	100%	100%	\$133,478,364	100%	100%

Note:

This table uses data from URS Table 7

Ambulatory/Community includes Primary Prevention, Evidence-Based Practices for Early Serious Mental Illness, and Other 24-Hour Care expenditures

This table does not show expenditures for state central office including Research, Training, and Administration expenses.

State Notes:

See General Notes.

Structure Domain: Federal Mental Health Block Grant Expenditures for Non-Direct Service Activities, FY 2020**Massachusetts****Reporting Period:** 7/1/2019 To: 6/30/2020

Service	Non-Direct Block Grant Expenditures	% Total	US % Total
Information Systems	\$68,550	31.4%	4.7%
Infrastructure Support	-	0.0%	21.5%
Partnerships, community outreach, and needs assessment	\$112,337	51.4%	28.7%
MHA Planning Council Activities	\$693	0.3%	2.4%
Quality assurance and improvement	\$17,000	7.8%	8.9%
Research and Evaluation	-	0.0%	10.5%
Training and Education	\$20,000	9.1%	23.3%
Total	\$218,580	100.0%	100.0%

Note: This table use data from URS Table 8.

State Notes:

See General Notes.

Structure Domain: Mental Health Programs Funded By the Federal Mental Health Block Grant, FY 2020

Massachusetts

Reporting Period: 7/1/2019 To: 6/30/2020

Adult Programs: 11	Child Programs: 10	Set-Aside FEP Programs: 13	Set-Aside ESMI Programs: 0	Total Programs: 40
Adult Total: \$8,188,636	Child Total: \$3,295,104	Set-Aside FEP Total: \$879,094	Set-Aside ESMI Total: \$0	Total: \$13,218,247

Agency Name	Address	Area Served	Total Block Grant Funds	Block Grant for Adults with SMI	Block Grant for Children with SED	Set-Aside for FEP Programs	Set-Aside for ESMI Programs
Advocates Inc.	1881 Worcester Rd	Central Mass Area	\$140,048	\$0	\$0	\$140,048	\$0
Clinical & Support Options Inc	8 Atwood Drive	Western Mass Area	\$498,618	\$498,618	\$0	\$0	\$0
Community Healthlink Inc	72 Jaques Ave	Central Mass Area	\$114,370	\$0	\$0	\$114,370	\$0
Community Healthlink Inc	72 Jaques Ave	Central Mass Area	\$923,100	\$923,100	\$0	\$0	\$0
Delbert Robinson	49 E 12th St, Apt 6B	Statewide Service	\$6,261	\$0	\$0	\$6,261	\$0
Eliot Community Human Services	125 Hartwell Ave	Northeast Area	\$978,566	\$978,566	\$0	\$0	\$0
Eliot Community Human Services	125 Hartwell Ave	Northeast Area	\$923,100	\$923,100	\$0	\$0	\$0
Eliot Community Human Services	125 Hartwell Ave	Northeast Area	\$95,038	\$0	\$0	\$95,038	\$0
Fellowship Health Resources	25 Blackstone Valley Pl #300	Southeast Area	\$520,779	\$520,779	\$0	\$0	\$0
Italian Home for Children	1125 Centre St	Metro Boston Area	\$361,872	\$0	\$361,872	\$0	\$0
Jennifer D. Gottlieb	401 Washington St	Statewide Service	\$17,903	\$0	\$0	\$17,903	\$0
Advocates Inc.	1881 Worcester Rd	Central Mass Area	\$664,824	\$664,824	\$0	\$0	\$0
Justive Resource Institute Inc	160 Gould Street	Northeast Area	\$46,232	\$0	\$0	\$46,232	\$0
Justive Resource Institute Inc	160 Gould Street	Southeast Area	\$361,872	\$0	\$361,872	\$0	\$0
Justive Resource Institute Inc	160 Gould Street	Southeast Area	\$361,872	\$0	\$361,872	\$0	\$0
Massachusetts Association for Mental Health	130 Bowdoin St	Statewide Service	\$55,009	\$0	\$0	\$0	\$0
Massachusetts General Hospital	PO Box 350096	Metro Boston Area	\$81,002	\$0	\$0	\$81,002	\$0
North Suffolk Mental	301 Broadway	Metro Boston Area	\$266,796	\$0	\$266,796	\$0	\$0
Northeast Behavioral Health	199 Rosewood Drive, Suite 250	Northeast Area	\$256,812	\$0	\$256,812	\$0	\$0
Northeast Center Youth and Families	203 East St	Western Mass Area	\$298,848	\$0	\$298,848	\$0	\$0
Northeastern University	360 Huntington Avenue	Statewide Service	\$20,000	\$0	\$0	\$0	\$0
Riverside Community Care Inc	270 Bridge St, Ste 301	Central Mass Area	\$664,824	\$664,824	\$0	\$0	\$0
Advocates Inc.	1881 Worcester Rd	Central Mass Area	\$664,824	\$664,824	\$0	\$0	\$0
Riverside Community Care Inc	270 Bridge St, Ste 301	Central Mass Area	\$401,052	\$0	\$401,052	\$0	\$0
Riverside Community Care Inc	270 Bridge St, Ste 301	Central Mass Area	\$401,052	\$0	\$401,052	\$0	\$0
Riverside Community Care Inc	270 Bridge St, Ste 301	Central Mass Area	\$709,146	\$709,146	\$0	\$0	\$0
Servicenet Inc	21 Olander Dr	Western Mass Area	\$633,857	\$0	\$0	\$0	\$0
Susan Gingerich	14 Schiller Ave	Statewide Service	\$40,000	\$0	\$0	\$0	\$0
The Edinburg Center Inc	205 Burlington Rd	Northeast Area	\$953,870	\$953,870	\$0	\$0	\$0
The Edinburg Center Inc	205 Burlington Rd	Northeast Area	\$29,951	\$0	\$0	\$29,951	\$0

Agency Name	Address	Area Served	Total Block Grant Funds	Block Grant for Adults with SMI	Block Grant for Children with SED	Set-Aside for FEP Programs	Set-Aside for ESMI Programs
The Rockville Institute	1600 Research Blvd	Statewide Service	\$6,598	\$0	\$0	\$6,598	\$0
Vinfen Corporation	950 Cambridge St	Southeast Area	\$86,547	\$0	\$0	\$0	\$0
Walker Inc	1968 Central Ave	Northeast Area	\$266,796	\$0	\$266,796	\$0	\$0
Bay Cove Human Services Inc.	66 Canal St	Metro Boston Area	\$686,985	\$686,985	\$0	\$0	\$0
William R McFarlane	382 Danforth St	Statewide Service	\$23,000	\$0	\$0	\$23,000	\$0
Behavioral Health Network Inc.	417 Liberty Ave	Western Mass Area	\$318,132	\$0	\$318,132	\$0	\$0
Beth Israel Deaconess Medical Center	330 Brookline Ave	Statewide Service	\$116,421	\$0	\$0	\$116,421	\$0
Beth Israel Deaconess Medical Center	330 Brookline Ave	Statewide Service	\$20,000	\$0	\$0	\$0	\$0
Boston Medical Center	1 Boston Medical Center Pl	Metro Boston Area	\$102,270	\$0	\$0	\$102,270	\$0
Cambridge Public Health	350 Main St, Suite 31	Metro Boston Area	\$100,000	\$0	\$0	\$100,000	\$0

Massachusetts

URS Table Number	General Notes
2A/B	The decrease in the number of youth under 18 served by DMH is attributed to a change in the way DMH counts youth receiving Flex Services. This change within the data submitted by Flex providers began in January 2019. Another reason for this decrease is due to youth aging up (i.e., turning 18 years old) from FY19 to FY20. And finally, there was a marked decrease in the number of youth applying for DMH services in the second half of FY20 due to the pandemic which translated into fewer youth receiving DMH services in the same time period.
3	The decrease in the number of clients receiving treatment in state hospitals from FY19 to FY20 is attributed to several factors. Admissions ceased at two hospitals which experienced high numbers of COVID+ staff and clients. Two other hospitals ceased admissions for around three months. Additionally, the MA courts closed and/or reduced their hours and operations resulting in slower admissions for all other facilities, and there has been an overall decrease in all court ordered evaluations and commitments since March. Finally, the need for clients' isolation and quarantining reduced the number of available beds.
4/4A	Persons enrolled in DMH's major program, Adult Community Clinical Services (ACCS), receive employment support from the Massachusetts Rehabilitation Commission (Massachusetts' vocational rehabilitation agency) which has not yet been able to provide person-level data per individuals' employment status. We are seeking to work with MRC to collect this data.
5A/B	MA DMH is not the state Medicaid agency and does not presently have access to Medicaid data to complete this table.
6	Community Programs: the decrease in the community program adult admissions from FY19 to FY20 stems from the start up of the Adult Community Clinical Services (ACCS) program, as explained in the FY19 report. In FY19, DMH redesigned its primary adult community service program, ACCS. This coincided with limiting enrollment leading to the commencement of ACCS on July 1, 2018. This plus the transition to a new, redesigned program presented a high admission total. After the initial start up experience in FY19, adult community admissions for FY20 are lower.
6	Increase in average LOS children: The increase in the LOS of children can primarily be attributed to lack of access to the next level of care and interagency challenges. Specifically, DMH has an increased number of youth being referred for Board of Special Education hearings which is a lengthy process; specialized community placements have decreased in number and DMH has experienced significant access problems to MA Department of Children and Families community residential services; and Massachusetts is experiencing significant waiting lists for community-based psychiatry and youth cannot be discharged without psychiatric follow-up.
6	Increase in average LOS adults: The increase in the LOS in adults is attributed to a decrease in inpatient admissions beginning in March 2020 due to COVID-19 pandemic, which included a reduction in both forensic admissions (due to court closures or reduced hours) and admissions from Acute Psychiatric Hospitals. Forensic admissions have shorter lengths of stay. With less forensics admissions, the average LOS increases. During the same period, the absolute number of discharges increased overall; but during the first surge, discharge slowed and some patients' discharges were delayed until it lessened. This resulted in an increase in LOS for those patients.
7	Total Other Expenditures increase is primarily due to salary raises within Comprehensive Psych Services in order to make positions more competitive and consistent with peers who are state employees.
8	DMH increased information systems funding related to reporting for the Adult Community Clinical Services (ACCS) program, its largest community program and reporting for community Children, Youth and Family programs. Partnership and outreach support related to the block grant and First Episode Psychosis (FEP) program is reported in the table as well.
9, 11, 11A	Two adult consumer populations were surveyed in FY20. A stratified random sample was used for the Adult Clinical Community Services (ACCS) client population and a census was used for the Program of Assertive Community Treatment (PACT) client population. Reported results include all adult consumers surveyed.
11	Children and youth receiving case management, intensive residential treatment, and clinically intensive residential treatment services between 7/1/2019 and 12/31/2019
11	Two adult consumer populations were surveyed in 2020. A stratified random sample was used for the Assertive Clinical Community Services (ACCS) client population and a census was used for the Program of Assertive Community Treatment (PACT) client population. Reported results include all adult consumers surveyed.

URS Table Number	General Notes
12	The calculation for the percentage of persons with a co-occurring diagnosis of substance abuse is obtained by counting the number of persons with a diagnosis of substance abuse on file in the Mental Health Information System (MHIS) as of the close of the reporting period divided by the total served as reported in Table 2 (Total Served) and Table 14 (Total SMI/SED), for whom there was a diagnosis on file in MHIS as of the close of the reporting period. Calculations for FY 19 were updated to include "F" codes for mental health and substance use disorders now used in DSM V and ICD-10, which may account for the increase in percentage of co-occurring diagnoses reported in previous years.
15	Living situation is measured at admission for all clients and at the annual review for case managed clients only. In addition, it is assessed annually for all inpatients in state operated facilities with length of stay (LOS) greater than 6 months.
15	The decrease in the number of clients receiving treatment in state hospitals from FY19 to FY20 is attributed to several factors. Admissions ceased at two hospitals which experienced high numbers of COVID+ staff and clients. Two other hospitals ceased admissions for around three months. Additionally, the MA courts closed and/or reduced their hours and operations resulting in slower admissions for all other facilities, and there has been an overall decrease in all court ordered evaluations and commitments since March. Finally, the need for clients' isolation and quarantining reduced the number of available beds.
16	The decrease in the number of youth under 18 served by DMH is attributed to a change in the way DMH counts youth receiving Flex Services. This change within the data submitted by Flex providers began in January 2019. Another reason for this decrease is due to youth aging up (i.e., turning 18 years old) from FY19 to FY20. And finally, there was a marked decrease in the number of youth applying for DMH services in the second half of FY20 due to the pandemic which translated into fewer youth receiving DMH services in the same time period.
17	Although these EBPs may be provided in some DMH programs, they are not reported as discrete services in the Mental Health Information System (MHIS) and are unavailable for reporting.